

APPENDIX A: DESKTOP SOLUTIONS

SOLUTIONS OFFERED	CROPS for Desktops	Sedona Safeguard for Desktops
IT Administrator Portal	Included	Included
Windows Patch Testing	Included	Included
Automated Patch Policies for Windows and 3 rd Party	Included	Included
Administrative Scripting and/or Task Automation	Included	Included
Webroot Endpoint Protection	Included	Included
Endpoint Remote Monitoring and Management	Included	Included
Windows and 3 rd Party Patch Management	Dealer Managed	Sedona Managed
Webroot DNS Protection	N/A	Included
Webroot Security Awareness Training	N/A	Included
Detect & Respond <ul style="list-style-type: none"> Managed Endpoint Detection & Response \$1 Million Ransomware Warranty 24x7 Security Operations Center 	N/A	Included
Identify & Protect <ul style="list-style-type: none"> Security Risk Profiles Ticket Based Workflow & Resolution Web Security Gateway – Webroot DNS Webroot Security Awareness Training 	N/A	Included
End User Password Manager	N/A	Included
Quarterly Security Assessments	N/A	Included
Monthly Dark Web Monitoring 1 Domain	N/A	Included
Azure Active Directory Monitoring <ul style="list-style-type: none"> Azure AD P2 License Required Sedona Admin Access Required 	N/A	Included
Microsoft ATP Configuration Assistance <ul style="list-style-type: none"> Microsoft ATP1 or ATP2 License Required Sedona Admin Access Required 	N/A	Included
Reporting & Alerting for Services Provided	Included	Included





APPENDIX C: NETWORK SOLUTIONS

SOLUTIONS OFFERED	CROPS for Networks	Sedona Safeguard for Networks
IT Administrator Portal	Included	Included
Automated Network Mapping	Included	Included
Network Inventory and Documentation	Included	Included
Alerts & Notifications	Included	Included
Deep Traffic Insights	Included	Included
Configuration Management & Analysis	Included	Included
Live & Historic Data	Included	Included
Threat Dashboard	N/A	Included
System Information & Event Management	N/A	Included
Unlimited Log Management	N/A	Included
Daily Security Report	N/A	Included
Quarterly Security Assessments	N/A	Included
Host Based IDS	N/A	Included
Automated Threat Remediation w/ EDR	N/A	Included
NIST 800-171 Compliance	N/A	Included
24x7 Monitoring & Response	N/A	Included

APPENDIX D: MOBILE SOLUTIONS

SOLUTIONS OFFERED	CROPS for Mobile	Sedona Safeguard for Mobile
Core Command for Mobile	Included	Included
Mobile Application Management	Included	Included
Mobile Expense Management	Included	Included
Centralized Management	Included	Included
Monitoring and Reporting	Included	Included
Comprehensive Integration Protection	Included	Included
Rapid Device Enrollment	Included	Included
Proactive Security	N/A	Included
Secure Mail	N/A	Included
Secure Browser	N/A	Included
Mobile Application Security	N/A	Included
Mobile Application Management	N/A	Included
Mobile Enterprise Gateway for Secure Browser	N/A	Included
Mobile Enterprise Gateway for Docs	N/A	Included





Mobile Enterprise Gateway for Apps	N/A	Included
------------------------------------	-----	----------

APPENDIX E: BACKUP & RECOVERY

SOLUTIONS OFFERED
Safeguard for Recover – Server Local Only
Safeguard for Recover – Desktop Local Only
Safeguard for Recover – Server Local and Cloud (Pooled Cloud Storage Required)
Safeguard for Recover – Desktop Local and Cloud (Pooled Cloud Storage Required)
Safeguard for Recover – Desktop Local and Cloud (Fixed Cloud Storage)
Safeguard for Recover – Solo Server Local & Cloud (Fixed Cloud Storage – 100 GB) *Includes 1 Cloud Daily Recovery Point
Safeguard for Recover – Solo Server Local & Cloud (Fixed Cloud Storage – 250 GB) *Includes 1 Cloud Daily Recovery Point
Safeguard for Recover – Solo Server Local & Cloud (Fixed Cloud Storage – 500 GB) *Includes 1 Cloud Daily Recovery Point
Safeguard for Recover – Solo Server Local & Cloud (Fixed Cloud Storage – 750 GB) *Includes 1 Cloud Daily Recovery Point
Safeguard for Recover – Solo Server Local & Cloud (Fixed Cloud Storage – 1 TB) *Includes 1 Cloud Daily Recovery Point
Safeguard for Recover – Complete Server Local & Cloud (Fixed Cloud Storage – 100 GB) *Includes 20 Fixed Cloud Daily Recovery Points
Safeguard for Recover – Complete Server Local & Cloud (Fixed Cloud Storage – 250 GB) *Includes 20 Fixed Cloud Daily Recovery Points
Safeguard for Recover – Complete Server Local & Cloud (Fixed Cloud Storage – 500 GB) *Includes 20 Fixed Cloud Daily Recovery Points
Safeguard for Recover – Complete Server Local & Cloud (Fixed Cloud Storage – 750 GB) *Includes 20 Fixed Cloud Daily Recovery Points
Safeguard for Recover – Complete Server Local & Cloud (Fixed Cloud Storage – 1 TB) *Includes 20 Fixed Cloud Daily Recovery Points
CROPS for Recover – Server Local and Cloud (Pooled Cloud Storage Required)
CROPS for Recover – Desktop Local and Cloud (Pooled Cloud Storage Required)
CROPS for Recover – SaaS
CROPS for Recover – SaaS Extra year of Retention
Carbonite Endpoint Advanced Unlimited GB for 10-249 Devices
Carbonite Endpoint Standard 100GB for 10-249 Devices (shared storage)
Carbonite Endpoint Standard Additional 100GB (shared storage)





APPENDIX B: SERVER SOLUTIONS

SOLUTIONS OFFERED	CROPS for Servers	Sedona Safeguard for Servers
IT Administrator Portal	Included	Included
Windows Patch Testing	Included	Included
Automated Patch Policies for Windows and 3 rd Party	Included	Included
Administrative Scripting and/or Task Automation	Included	Included
Webroot Endpoint Protection	Included	Included
Endpoint Remote Monitoring and Management	Included	Included
Windows and 3 rd Party Patch Management	Dealer Managed	Sedona Managed
Webroot DNS Protection	N/A	Included
Detect & Respond <ul style="list-style-type: none"> Managed Endpoint Detection & Response \$1 Million Ransomware Warranty 24x7 Security Operations Center 	N/A	Included
Identify & Protect <ul style="list-style-type: none"> Security Risk Profiles Ticket Based Workflow & Resolution Webroot DNS Protection 	N/A	Included
Quarterly Security Assessments	N/A	Included
Monthly Dark Web Monitoring 1 Domain	N/A	Included
Reporting & Alerting for Services Provided	Included	Included
24x7 Server Alerting to IT Staff	Included	Included
24x7 Server Monitoring	N/A	Included

APPENDIX F: ADDITIONAL ADD-ONS

SOLUTIONS OFFERED
End User Help Desk 8am – 6pm M-F (CROPS or Safeguard Required)
End User Help Desk 24x7 Support (CROPS or Safeguard Required)
End User Ticketing System
IT Technician Ticketing System License
Dark Web Monitoring Additional Domain (Safeguard Required)

